

AgaMatrix®

JAZZ™ WIRELESS 2

BLOOD GLUCOSE MONITORING SYSTEM

SYNCS RESULTS  **Bluetooth®**



OWNER'S GUIDE

Welcome to Your New AgaMatrix Jazz™ Wireless 2 Blood Glucose Monitoring System

The AgaMatrix Jazz Wireless 2 Blood Glucose Meter is designed to work with the AgaMatrix Diabetes Manager, an iOS or Android™ application (app) installed on a supported device. Data is transmitted between the AgaMatrix Jazz Wireless 2 Meter and the AgaMatrix Diabetes Manager App via *Bluetooth*® wireless technology.

Key Features in the AgaMatrix Jazz Wireless 2 Meter

Convenient Connection – The AgaMatrix Jazz Wireless 2 Meter uses *Bluetooth*® wireless technology—for an easy to use, wireless connection to supported devices.

Seamlessly Sync Results to App – Use the AgaMatrix Jazz Wireless 2 Meter with the AgaMatrix Diabetes Manager App to sync glucose results directly to your iOS or Android device. The App can be used to conveniently store and manage your diabetes information, review trends, or share with your healthcare team. It can be downloaded from the App StoreSM or on Google PlayTM.

Small size – The AgaMatrix Jazz Wireless 2 Meter is small and portable, for easy testing on the go.

System Requirements (Meter and App)

A compatible iOS or Android device. Visit our website for more information: www.myagamatrix.com



JAZZ™ WIRELESS 2

Toll-Free, 24 Hour Customer Service: 1 (866) 906-4197

In case of emergency, contact your healthcare professional or emergency medical response.

By using the AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System (Meter) with the AgaMatrix Diabetes Manager (the App).

You agree that the use of this software together with an iPod, iPhone or iPad (“Apple Product”) shall only be as a personal organization or supplemental data display tool and not as a source of medical advice. You agree that this software will never be used to replace the advice of a doctor, or your own common sense and independent judgment, and that you will not at any time rely on any information presented on your Apple Product as the basis for health care, medical or other decisions that may result in injury or other ill effects. You agree to take sole responsibility for your health care decisions, including contacting a physician or other health care professional regarding all medical conditions, tests, diagnoses and treatment options and agree that Apple shall have no liability for any action you or anyone using the software may take, regardless of the information received, displayed, calculated or transmitted by your Apple Product. Apple assumes no risk for your use of the software and makes no warranties whatsoever, express or implied, regarding the accuracy, completeness or usefulness of any information presented on your Apple Product as a result of using the software.

Manufacturer:

AgaMatrix, Inc.
7C Raymond Avenue
Salem, NH 03079 USA

8100-10155 Rev B

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For patent information, see www.agamatrix.com/patents

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1 Important Information About Your AgaMatrix Jazz Wireless 2 System

AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System Intended Use:

The AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System is intended for quantitative measurement of blood glucose (sugar) levels in fresh capillary whole blood samples drawn from the fingertip. It is intended to be used by a single patient and should not be shared.

The AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System is intended for self-testing outside the body (*in vitro* diagnostic use) by people with diabetes at home as an aid to monitor the effectiveness of diabetes control.

The AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System is not intended for use in diagnosis of, or screening for diabetes and not intended for use in neonates.

For use with AgaMatrix Jazz Test Strips and AgaMatrix Control Solution only. Do not use other brands of test strips and control solution with this meter as this may produce inaccurate results.

IMPORTANT: The AgaMatrix Jazz Wireless 2 Meter is intended to be carried in the carrying case provided with the meter and not directly in a pocket. If the meter is carried in a pocket it could be damaged.

Limitations

- Not for diagnosis of or screening of diabetes mellitus
 - Not to be used for patients who are dehydrated, hypotensive, in shock, critically ill, or in a hyperosmolar state
 - Not for persons undergoing Oxygen therapy
 - Not for testing the glucose levels in neonates (children under 4 weeks)
 - Not for testing glucose levels in arterial or venous blood samples
 - Not for testing glucose from sites other than samples drawn from the fingertip
-

Getting Started

This Owner's Guide is intended to instruct the user on how to use the meter.

Your meter is ready to use right out of the box. Unpack your system. Check that all system kit contents are included—there is a list of kit contents in this Owner's Guide. Ensure that the retail carton has not been damaged.

You should sync your meter to the AgaMatrix Diabetes Manager App (the App) to set your meter's time and date before testing. This will ensure that results from meter are sent wirelessly to the App. See Chapter 5 for more information.

CAUTION: Please read all the instructions provided in this Owner's Guide and practice the testing procedures before using the AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System. Blood glucose monitoring should be done under the guidance of a healthcare professional (HCP).

Important Safety Instructions:

The meter, lancing device and lancets should be used by one person. Never share meter, lancing devices, or lancets. Used meter, test strips, lancets, and lancing devices may be considered biohazardous or medical waste in your city or town. Follow your healthcare professional's instructions for disposal.

In case of emergency, contact your healthcare professional or emergency medical response.

Keep the meter and testing supplies away from young children. Small items such as test strips, lancets, protective covers on the lancets, and control solution vial cap are choking hazards. Do not ingest or swallow any items.

AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System Test Principle:

The AgaMatrix Jazz Wireless 2 blood glucose monitoring system measures a glucose concentration in a sample of fresh capillary whole blood drawn from the fingertip.

WaveSense™ is the technology used in AgaMatrix Meters. After insertion of a test strip into the AgaMatrix Jazz Wireless 2

Meter, a sample of blood obtained by fingerstick is applied to the test strip. The blood sample size for the meter is a minimum of 0.5 μ L.

The blood reacts with a reagent on the test strip that contains glucose oxidase, an electron mediator, and other materials. The chemical reaction with glucose that takes place on the strip generates an electrical signal that is measured and processed by the meter.

The meter computes a glucose concentration and displays the result. The measurement range of the system is 20 to 600 mg/dL glucose. Capillary whole blood samples with a hematocrit range of 20% to 60% can be measured.

The AgaMatrix Jazz Wireless 2 Meter is calibrated to provide a glucose concentration for a capillary whole blood sample that is equivalent to the plasma glucose concentration of that sample.

AgaMatrix Jazz Test Strips

AgaMatrix Jazz Test Strips are for use with the AgaMatrix Jazz Wireless 2 Blood Glucose Meter to quantitatively measure glucose of fresh capillary whole blood drawn from the the fingertip.

AgaMatrix Control Solutions

AgaMatrix Control Solutions Levels 2 and 4 are for use with the AgaMatrix Jazz Wireless 2 Blood Glucose Meter and AgaMatrix Jazz Test Strips to check that the meter and test strips are

working together properly and that the test is performing correctly. To order either Level 2 or Level 4 Control Solution, please contact Customer Service.

Bluetooth®

Bluetooth® is a type of wireless RF (Radio Frequency) communication. Cell phones use Bluetooth® wireless technology as do many other devices. Your meter uses Bluetooth® to pair with compatible iOS and Android devices to send results to the AgaMatrix Diabetes Manager (the App).

Note: You should sync your meter to the App to set your meter's time and date before testing. This will ensure that results from meter are sent wirelessly to the App. See Chapter 5 for more information.

Supported Devices

The AgaMatrix Diabetes Manager, “the App”, is an application that allows users to add, modify, and view health data, including glucose, insulin, carbs, and weight. The App works on a variety of iOS and Android devices. To see an updated list, visit your meter manufacturer's website.

When the App is paired with your meter, the data from your meter will automatically sync with your App whenever the two devices are in range and the meter is turned on.

The meter and lancing device are for single patient use. Do not share them with anyone including other family members! Do not use on multiple patients!

All parts of the kit are considered biohazardous and can potentially transmit infectious diseases, even after you have performed cleaning and disinfection.

For important instructions for disinfecting your meter and lancing device, please read Chapter 11.

The Food and Drug Administration (FDA) and the Center for Disease Control (CDC) have issued warning and notifications regarding the risk of bloodborne pathogen transmission when blood glucose monitoring systems have been used by more than one individual. Please read the following references for more information:

- *“FDA Public Health Notification: Use of Fingerstick Devices on More than One Person Poses Risk for Transmitting Bloodborne Pathogens: Initial Communication” (2010)*¹
- *“CDC Clinical Reminder: Use of Fingerstick Devices on More than One Person Poses Risk for Transmitting Bloodborne Pathogens” (2010)*²

1. <http://www.fda.gov/medicaldevices/safety/alertsandnotices/ucm224025.htm>

2. <http://www.cdc.gov/injectionsafety/fingerstickdevicesbgm.html>

3. <http://www.cdc.gov/injectionsafety/blood-glucose-monitoring.html>

- “Infection Prevention during Blood Glucose Monitoring and Insulin Administration” (2012)³

The AgaMatrix Jazz Wireless 2 System Kit

The System Kit Contains:

- AgaMatrix Jazz Wireless 2 Blood Glucose Meter
- Two Pre-installed CR2032, 3 Volt, Lithium Batteries
- Lancing Device with Cap
- 10 Sterile Lancets
- Compact Carrying Case
- 1 Vial of 10 AgaMatrix Jazz Test Strips
- AgaMatrix Jazz Test Strip Insert
- AgaMatrix Jazz Wireless 2 Owner’s Guide
- Getting Started–Meter Pairing & Syncing Guide
- Registration Card

About the Meter, Test Strips, and Lancing Device

About the AgaMatrix Jazz Wireless 2 Meter

Please note the correct orientation of the device in the sample image below.



(1) Display Area: Glucose test results, symbols, and messages appear here.

Inspect the display for damage by viewing the Intro Animation. You will see the Intro Animation every time you insert a test strip or press the meter button. If you see a significant portion of the display not lighting up appropriately, do not use the meter and call Customer Service.

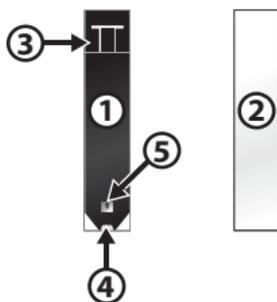
(2) Meter Button: The button is the circle on the front of the meter. It is on the opposite side of the meter's strip port. It is used to turn on the meter and view past glucose test results.

(3) Test Strip Port: Insert the AgaMatrix Jazz Test Strip, with the contact bars facing up, into the test strip port.

Note: The batteries are pre-installed in the meter.

About the AgaMatrix Jazz Test Strips

With your system, you can test your blood glucose on your fingertips. Testing with the system requires a small sample size, 0.5 μ L of blood, about the size of a pinhead.



(1) Front of the Test Strip: The front of the test strip is black in color. Ensure that the front (black-colored) side of the test strip is facing towards you when inserting a test strip into the meter's test strip port.

(2) Back of the Test Strip: The back of the test strip is white in color. Ensure that the back (white-colored) side of the test strip is facing away from you when inserting a test strip into the meter's test strip port.

(3) Contact Bars: This end is inserted, front of the test strip facing towards you, into the meter's test strip port.

(4) Sample Area: Blood or control solution should be applied to the tip of the test strip here.

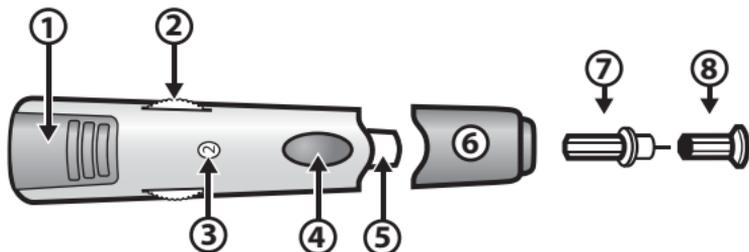
(5) Visual Fill Window: This window will turn red when enough blood has been applied or blue when enough control solution has been applied.

Important Test Strip Information:

- Store the AgaMatrix Jazz Blood Glucose Test Strip vial in a cool, dry place at 46°F to 86°F (8°C to 30°C) and at a relative humidity of 10% to 90%.
- Keep away from direct sunlight and heat.
- Store your AgaMatrix Jazz Blood Glucose Test Strips in their original vial only; never store them in another vial, any other container or outside the vial.

- With clean, dry hands you may gently handle the AgaMatrix Jazz Blood Glucose Test Strip when removing it from the vial or inserting it into the meter.
- After removing an AgaMatrix Jazz Blood Glucose Test Strip from the vial, immediately close the vial cap tightly.
- Do not use AgaMatrix Jazz Blood Glucose Test Strips beyond the expiration date or 180 days after first opening the vial. This may cause inaccurate results. Write the discard date (180 days from the first opening) on the test strip vial.
- Do not bend, cut or alter AgaMatrix Jazz Blood Glucose Test Strips.
- Apply only fresh capillary blood or control solution to the sample area of the AgaMatrix Jazz Blood Glucose Test Strip.
- Use AgaMatrix Jazz Blood Glucose Test Strips only once.
- Only use AgaMatrix Jazz Blood Glucose Test Strips with the AgaMatrix Jazz Wireless 2 Meter.
- Dispose of used test strips properly.

About the AgaMatrix Lancing Device



(1) Cocking Handle: Cocks the device so it is ready to lance.

(2) Depth Adjustment Dial: Adjusts how deep the lancet will lance the skin.

(3) Depth Indicator Window: Displays the depth setting of the lancing device.

(4) Release Button: Fires the lancet.

(5) Lancet Holder Cup: Holds the lancet into place inside the lancing device.

(6) Lancing Device Cap: Covers the lancet when in lancing device.

(7) Lancet: Lances the skin to produce a drop of blood.

(8) Lancet Cover: Covers the lancet for safety. Remove after inserting into the lancet holder cup.

5 Pairing and Syncing Your Meter with the App

The AgaMatrix Diabetes Manager (“the App”) is an application that allows users to add, modify, and view health data, including glucose, insulin, carbs, and weight.

If you want to sync readings from your meter to the App and set your meter’s time and date, you must pair your meter with the App.

When the App is paired with your meter, the data from your meter will automatically sync with your app every time it is within close proximity (10 feet) of your paired device, and the meter screen is activated.

Compatibility

The app works on a variety of iOS and Android devices. To see an updated list, visit your meter manufacturer’s website.

The App can be downloaded for free from the App StoreSM on your iPhone® or iPod touch® or on Google Play™ on your Android™ device.

IMPORTANT: Please note that the App stores sensitive health-related information on your supported device. We recommend keeping your supported device up-to-date with the latest security software. For more information on keeping your supported device and information safe, please contact the manufacturer of your supported device.

Pair Versus Sync

All devices that communicate via Bluetooth® wireless technology need to first “pair” with each other so they can establish a connection and get authorized to communicate with each other. You will only have to pair your meter to another device one time.

After your meter is paired with your device, it will “sync”, or transfer data, every time it is within close proximity (10 feet) of your paired device, and the meter screen is activated.

Pairing for the First Time

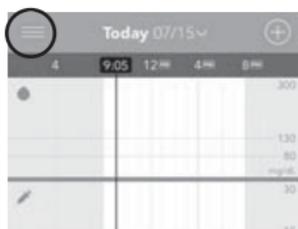
Before pairing your meter with the App for the first time, the App must be installed on your supported device. Ensure that the date and time on your supported device is correct.

Note: Test results without a set time and date will be saved to the meter in chronological order, but will not sync to the App when paired. Test results without a set time and date will be displayed on your meter with “--:--” and “--/--” in place of the time and date.

[1] Launch the App: Tap on the App icon on your supported device.



[2] Navigate to the Menu: Tap on the icon made of three lines.



[3] Tap on ***“Meters”***

[4] Tap ***“Add a new meter”***

[5] On your meter, press and hold the Meter Button.

[6] Tap on your meter’s serial number when it appears in the App. You can find this label under the meter battery door.

[7] Enter the passkey: A 6-digit passkey will appear on the meter. Type the number into the App.

Example image of a passkey:



[8] Confirm pairing is successful: Both the meter and the App will indicate that pairing was successful. The meter will have a check symbol and the App will show a message.

Example image of a check symbol:



The meter and the App must be within 10 feet of each other in order to pair and transfer data.

Note: Test results taken prior to the time and date being set will not have a time and date associated with them on the meter. You can manually add these readings to the App to include them in your statistics. Test results without a set time and date will be displayed on your meter with "--:--" and "--/--" in place of the time and date.

Important Pairing Information:

The Bluetooth® feature on your meter sends test results to your supported device. Data synced from the meter cannot be deleted from the App.

To prevent test results from other people being sent to your supported device:

[1] Do not let another person test their blood glucose with your meter. This meter is for single patient use only.

[2] Do not pair or sync a meter used by another person with your supported device. If you pair with another person's meter, the data from each meter will be combined in the App and will cause your logbook history and statistics to be incorrect.

How to Pair an Additional Meter

Follow the same steps above to pair additional meters.

How to Pair with Multiple Supported Devices

You can pair your meter with up to 7 supported devices.

Before pairing with an additional supported device, turn off Bluetooth® on any devices already paired with your meter. This will ensure connection with your additional supported device. Then follow the steps for “Pairing for the First Time” to pair with the new device.

How to Un-pair the App from the Meter

[1] In the App, tap on the Menu icon, then tap on “Meters.”

[2] Find the meter you wish to disassociate with your App by matching the serial number shown in the App to the number shown on the serial number label. You can find this label under the meter battery door.

[3] Swipe left on the selected meter. Tap on “forget.” The meter will no longer transfer data to the App.

Automatic Data Transfer (Sync)

The first time your meter pairs with your supported device it will set the date and time on your meter.

Every time your meter and supported device are within 10 feet of each other, and the meter is turned on, any recent data will be transferred to the App and the date and time will be set to match the date and time on your supported device.

Time and Date

The time and date settings on the meter are configured to match the supported device’s time and date settings.

For example: if your supported device is set to 12 hour time, the meter's time will be set to 12 hour time. If your device is set to 12 hour time, you will see an "a" or "p" next to the time.

Example of 12 hour time:



Example of 24 hour time:



For example: a date of "10/12" will mean Oct 12 if your supported device set to MM/DD, and it will mean Dec 10 if your supported device is set to DD/MM.



Note: Test results taken prior to the time and date being set will not have a time and date associated with them on the meter, and will not sync to the App. You can manually add these readings to the App to include them in your statistics. Test results without a set time and date will be displayed on your meter with "--:--" and "--/--" in place of the time and date.

Airplane Mode

You can keep your meter paired with your supported device while flying, just turn Bluetooth on while the device is in Airplane mode.

Force Data Transfer (Sync)

If you suspect that data is not being transferred from the meter to the App, you can force the two to sync.

[1] In the App, navigate to the “Meters” section of the menu.

[2] You should see your meter listed. If there are no meters listed, you must pair your meter to your App. See pairing instructions at the start of this chapter.

[3] If you see your meter listed, tap on the “Sync” button.

[4] Press the Meter Button on your meter to activate the screen.

All new data will transfer to the App and the meter will be set with the time and date of your supported device.

All test result scorecards in the App that have been synced from the meter cannot be deleted.

The AgaMatrix Jazz Wireless 2 Blood Glucose Monitoring System should only be used with AgaMatrix Control Solution.

There are two Control Solutions available: Level 2 and Level 4. To order either Level 2 or Level 4 Control Solution, please contact Customer Service.

The Control Solution is Used to:

- [1] Ensure that your meter and test strips are working together properly.
- [2] Practice testing without having to use your own blood.

Control Solution Tests Should Be Performed When You:

- [1] First get your meter.
- [2] Suspect that your meter or test strips are not working properly.
- [3] Think your test results are not accurate.
- [4] Have dropped or damaged your meter or exposed your meter to liquids.
- [5] Are advised by your healthcare professional to do so.

Important AgaMatrix Control Solution Information:

[1] Use only AgaMatrix Control Solution with your AgaMatrix Jazz Wireless 2 Meter.

[2] Always shake the control solution bottle before use.

[3] Always discard the first drop of control solution and wipe the bottle tip clean using a clean tissue or paper towel.

[4] Replace the cap on the control solution bottle immediately after use.

[5] Do not add water or any other liquid to control solution.

[6] Control solution tests should be performed within the system operating temperature range of 50°F to 104°F (10°C to 40°C) and an operating relative humidity range of 10%-90%.

Out-of-Range Test Results May Be Caused by:

[1] Expired or defective control solution.

[2] Expired or defective test strip.

[3] Error in performing test.

[4] Watered-down control solution.

[5] Meter malfunction.

[6] Control solution test done outside the system operating

temperature range of 50°F to 104°F (10°C to 40°C) and an operating relative humidity range of 10%-90%.

[7] Failure to shake the control solution bottle vigorously before using.

[8] Failure to discard the first drop of control solution and to wipe the bottle tip clean.

IMPORTANT: Control solution should only be used for 90 days after first opening the bottle or until the expiration date printed on the label, whichever comes first.

CAUTION: Results from control solution tests do not reflect your blood glucose level. The control solution range is a target range for control solution only. It is not a target range for your blood glucose level.

[1] Inserting a Test Strip: Insert a test strip into the meter's test strip port. Make sure you insert the test strip into the strip port with the contact bars facing towards you.



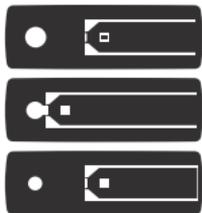
The meter will turn on when the test strip is inserted.



[2] Meter Ready for Test: The meter will then display the Apply Sample to Test Strip Animation, indicating it is now ready for you to apply control solution. You do not need to set a calibration code for this meter.

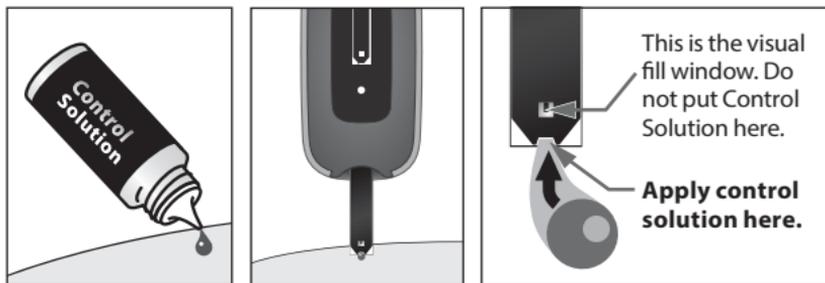


Apply Sample to Test Strip Animation:



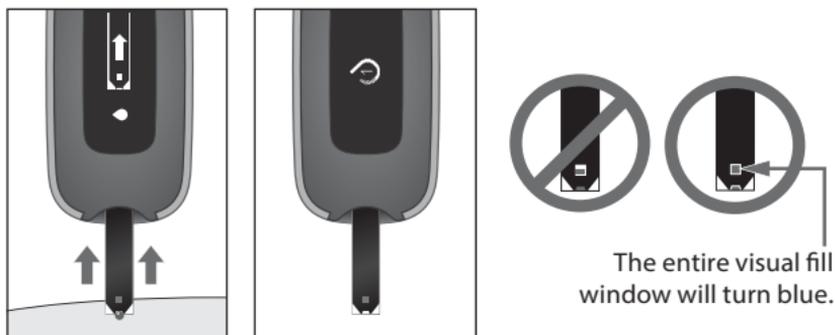
[3] Applying Control Solution:

1. Shake the control solution bottle.
2. Discard the first drop of control solution.
3. Wipe the bottle tip clean using a clean tissue or paper towel.
4. Dispense a second drop onto a clean surface, such as an unused resealable plastic bag.
5. Avoid handling the test strip's sample area (where control solution should be applied).
6. Bring the tip of the test strip to the control solution sample at a 90 degree angle immediately so that the control solution does not evaporate.



The meter will automatically detect if a test is performed with control solution.

[4] Remove the Test Strip from Control Solution Sample When the Test Strip's Visual Fill Window Completely Turns Blue:



The sample applied symbol will appear on the meter's screen and will beep when the meter recognizes the control solution and has enough to calculate a result.

Sample Applied Symbol:



The calculating animation will begin on the meter display. This animation indicates that a sample has been applied to the test strip and the meter is calculating the test result.

Calculating Animation:



[5] Viewing Control Solution Test Result: The control solution test result will appear on the meter display.

The date, time and unit of measure (mg/dL) will scroll to the right of the control solution test result. The control solution bottle symbol will appear next to the test result.

The control solution test result is stored in the meter's memory but will not transfer to the App during syncing.

Example Result:

120 mg/dL

Compare the result of your control solution test to the range printed on your test strip vial label for the control solution level that you used. Your control solution result should fall within this range.

Example Result:



Level 2: 80-125 mg/dL

Level 4: 220-320 mg/dL

FOR EXAMPLE ONLY.

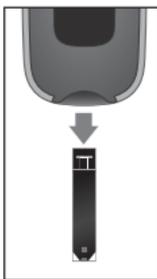
Refer to your test strip vial label for corresponding range.

If Your Control Solution Test Results Are Out of the Range:

- Repeat the test and refer to Chapter 13 of this guide to see potential causes of error.
- If the results from the control solution tests continue to fall outside that range, do not use the meter to test your blood glucose.
- Call Customer Service. The phone number is printed at the start of this guide and also printed on the back of your meter.

[6] Remove the Used Test Strip From the Strip Port:

Control solution test results will not be sent to the App on your supported device.



Removing the used test strip will turn off your meter.

[7] Dispose of Used Materials Properly: Follow your healthcare professional's instructions for disposal.

CHAPTER

8

Before you Test your Blood – Important Health-Related Information

[1] Inaccurate results may occur in severely hypotensive individuals or patients in shock. Inaccurate low results may occur for individuals experiencing a hyperglycemic-hyperosmolar state, with or without ketosis. This device should not be used to test critically ill patients.

[2] Severe dehydration and excessive water loss may yield inaccurate results. If you believe you are suffering from severe dehydration, consult your healthcare professional immediately.

[3] Patients undergoing oxygen therapy may receive inaccurate results.

[4] Results below 70 mg/dL may mean low blood glucose levels (hypoglycemia).

[5] Results over 240 mg/dL may mean high blood glucose levels (hyperglycemia). Checking ketones may be advisable.

[6] If you get results below 70 mg/dL or above 240 mg/dL and do not have symptoms of hypoglycemia or hyperglycemia, repeat the test. If you have symptoms, or continue to get results that fall below 70 mg/dL or rise above 240 mg/dL, follow the treatment plan recommended by your healthcare provider or contact your healthcare professional immediately.

[7] If you are experiencing symptoms that are not consistent with your blood glucose test and you have followed all instructions described in this Guide, follow your healthcare professional's recommendations.

[8] If you get repeated error messages and are experiencing symptoms of hypo or hyperglycemia, contact your healthcare professional immediately as this may indicate low or high glucose. If this error code persists on retesting, consult your healthcare professional (see Chapter 13: Error Messages).

[9] Do not use test strips that are expired or appear to be damaged as they may return inaccurate results.

[10] Always follow your healthcare professional's recommendations.

[11] Treatment goals are individualized for each patient. Speak with your healthcare professional about the target blood glucose ranges that are right for you.

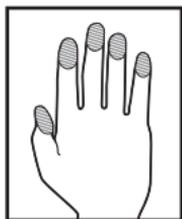
[12] Prior to performing a blood glucose measurement be sure the testing environment is between the operating temperature and relative humidity range of your system (found at the back of this Guide).

Expected Values/Reference Range

Expected blood glucose levels for people without diabetes:
Fasting <100 mg/dL, two hours after meals <140 mg/dL.⁴

Test Site

The meter only requires a small droplet of blood (0.5 μ L), about the size of a pinhead, to perform a glucose test. Test using blood from the tip of any finger.



CAUTION: To ensure accurate results and reduce chance of infection and disease spread by blood, wash your hands and the test site with warm, soapy water, rinse and dry thoroughly before every test. Unwashed hands and test sites may lead to inaccurate results. Make sure there is no grease, oil or lotion on the test site. Use lancets only once. Do not use any lancing device or lancet that has been used by another person. Always keep your meter and lancing device clean.

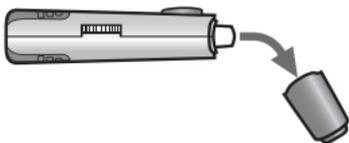
4. American Diabetes Association. *Classification and diagnosis of diabetes. Sec. 2. In Standards of Medical Care in Diabetes—2016. Diabetes Care 2016;39 (Suppl. 1): S13–S22*

IMPORTANT: You must pair your meter to the App to be able to sync readings from your meter to the App and set your meter's time and date. For instructions on how to pair refer to Chapter 5.

Test results without a set time and date will be saved to the meter in chronological order, but will not sync to the App. Test results without a set time and date will be displayed on your meter with "--:--" and "--/--" in place of the time and date.

[1] Prepare the Lancing Device:

Remove Lancing Device Cap: Snap off the cap from the lancing device.



Insert New Lancet: Insert a new lancet firmly into the lancet holder cup as shown in the picture below. Pushing the lancet into the lancet holder cup may cock device; this is OK.



Twist the Lancet Cover Off: Hold the lancet firmly in place with one hand and use your other hand to twist off the lancet

cover. Keep the lancet cover. It should be used when discarding your used lancet.



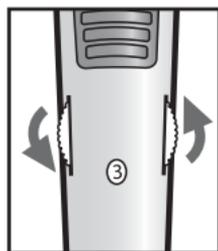
Replace Lancing Device Cap: Replace the lancing device cap until it snaps into place. Be careful not to touch the exposed needle on the lancet.



Set the Lancing Level: The AgaMatrix Lancing Device offers 8 depth settings.

Rotate the dial to the desired setting as shown in the depth indicator window.

Level 1 is the shallowest; level 8 is the deepest. If you have never lanced before, it is recommended that you start at level 3.



Cock the Handle: Pull the cocking handle out until it clicks. You may have already cocked the handle while inserting the lancet; this is OK.



The lancing device is now ready for use.

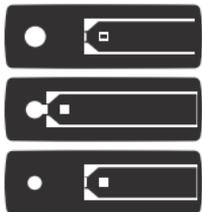
[2] Insert a Test Strip: Insert a new test strip into the meter's

test strip port. Make sure you insert the test strip, with the contact bars facing towards you, into the test strip port. The meter will turn on.



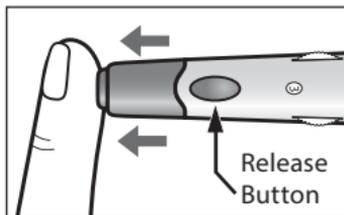
[3] Meter Ready For Test: The meter now displays the apply sample to test strip animation, indicating it is now ready for you to apply blood. You do not need to set a calibration code for this meter.

Apply Sample to Test Strip Animation:



[4] Lance the Test Site: Keep your hand warm or gently massage the site you are lancing to stimulate blood flow.

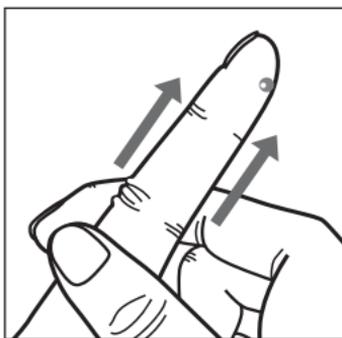
Press the lancing device against the site to be lanced. Press the release button.



[5] Obtain a Drop of Blood: Squeeze from the base of your finger up towards the tip, milking your finger, until a small

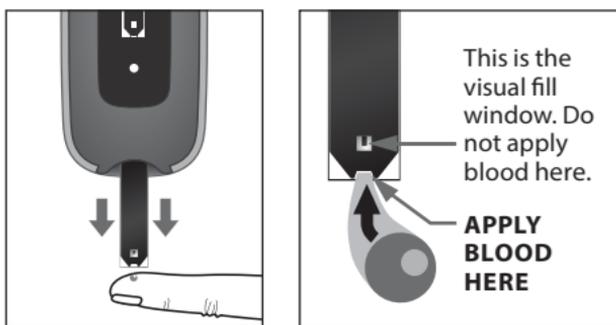
blood drop forms.

Do not squeeze directly around the lanced area!



[6] Bring Test Strip to Blood Sample: Immediately bring the meter with the inserted test strip to the blood sample at a 90 degree angle. The test strip fills from the tip. Do not try to smear blood on the top surface.

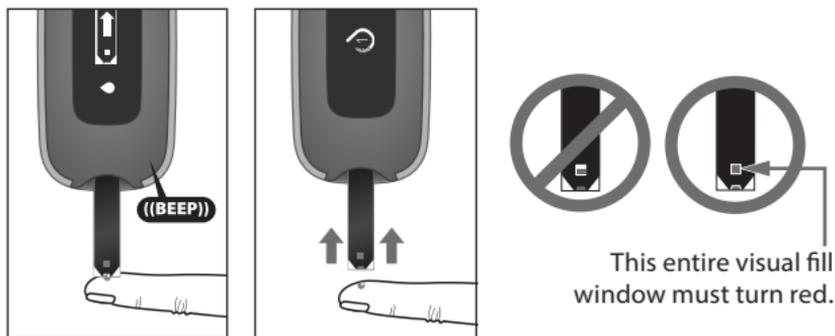
The test strip acts like a sponge and draws the blood into the test strip through the sample area.



The visual fill window of the test strip will turn red indicating blood has been absorbed in the test strip.

[7] Remove Your Finger From the Test Strip When the Test Strip's Visual Fill Window Completely Turns Red and the Meter Beeps:

During testing, the sample applied symbol will appear on the meter's screen and the meter will beep when you should remove the test strip from the blood sample.



CAUTION: If the visual fill window does not completely fill, you may get an inaccurate result. Retest and ensure that the visual fill window is completely full.

The calculating animation will begin on the meter display. This animation indicates that a sample has been applied to the test strip and the meter is calculating the test result.

Calculating
Animation:



PRECAUTIONS:

- Remove the test strip from the blood sample as soon as the test strip's visual fill window completely turns red (you will also hear a beep).
 - Do not press the test strip against the test site.
 - Do not scrape blood onto the test strip.
 - Do not apply blood to the top side of the test strip.
 - Do not apply blood to the test strip when the test strip is out of the meter.
 - Do not put blood or foreign objects into the test strip port.
 - Do not apply more blood after the test strip's visual fill window completely turns red and the calculating animation begins on the meter's display.
-

[8] Viewing Blood Glucose Test Result: The blood glucose test result will appear on the meter display. The date, time, and unit of measure (mg/dL) will scroll to the right of the blood glucose test result.

Example Result:

102

10/12

The test result is stored in the meter's memory.

Carefully read the test results on the meter screen before making any treatment decisions.

Glucose Display Messages

CAUTION: Low or high blood glucose test results can indicate a potentially serious medical condition. Follow your healthcare professional's recommendations.

LOW MESSAGE:



<20 mg/dL

Glucose test result is lower than 20 mg/dL. This low result may indicate hypoglycemia (low blood glucose). It also indicates that the result is below our measuring range. The low result is stored in the meter. On the App it will be saved as a test result of <20 mg/dL with time and date. The value will be represented as 20 mg/dL in the statistics in the App.

ACTIONS: If you feel symptoms such as weakness, sweating, nervousness, headache or confusion, follow your healthcare professional's recommendations. If you get a low glucose test result but have no symptoms of low blood glucose, then retest with a new test strip. If you still get a low test result, follow the treatment plan recommended by your healthcare team or contact your healthcare professional immediately.

HIGH MESSAGE:



>600 mg/dL

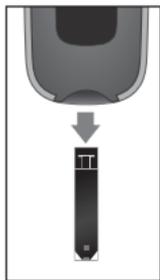
Glucose test result is above 600 mg/dL. This high result may indicate hyperglycemia (high blood glucose). It also indicates that the result is above our measuring range. The high result is stored in the meter. On the App it will be saved as a test result of >600 mg/dL with time and date. The value

will be represented as 600 mg/dL in the statistics in the App.

ACTIONS: If you feel symptoms such as fatigue, thirst, excessive urination, or blurry vision, follow your healthcare professional's recommendations. If you get a high glucose test result but have no symptoms of high blood glucose, then retest with a new test strip. If you still get a high glucose test result, follow your healthcare professional's recommendations. Checking ketones may be advisable.

If you feel that your results do not match with how you are feeling contact your doctor or nurse.

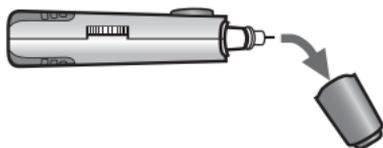
[9] Remove the Used Test Strip From the Meter Test Strip Port: Avoid touching the test strip's sample area (where blood was applied).



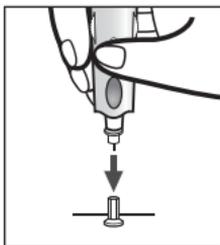
Removing the used test strip will turn off your meter. If you leave the test strip in your meter, it will time out after 90 seconds.

[10] Final Steps:

Remove the Lancet: When you have finished testing, snap off the cap from the lancing device. Be careful not to touch the lancet tip.



Place the lancet cover onto a hard, even surface (such as a tabletop) with the open end facing up. While the lancet is still in the lancing device, bring the lancet tip to the lancet cover to recover the used lancet. You can then safely handle the used lancet.



Extract the lancet from the lancet holder cup by pulling and twisting on the plastic collar of the lancet (near the middle of the lancet).



Replace the lancing device cap onto the lancing device until it snaps or clicks into place.



Discard the used lancet properly. Follow your healthcare professional's instructions for disposal.



WARNING: The information from the App should only be used as a reference. Do not make treatment decisions based solely on the information provided by the App. All health-related decisions should be made in conjunction with the advice of a qualified healthcare professional (HCP). It is important that you and your HCP understand how the statistics are calculated before making any adjustments to treatment. This information can be found in the App User's Guide (accessible from the App).

10 Viewing Past Test Results on Your Meter

The meter will store up to 300 of the most recent blood glucose and control solution test results. When the meter reaches the 300 result capacity, the oldest test results will be deleted so that new test results can be saved.

Note: If the meter is synced with the App, glucose test results can be reviewed in the App even after they have been deleted from the meter.

[1] Viewing the Most Recent Test Result: Press the Meter Button to display the most recent test result. The date, time, and unit of measure will scroll to the right of the test result.

Example Result:

102 10/12

102 12:20p

102 mg/dL

If it was a control solution test result, the control solution icon will appear to the right of the test result.

Example Result:



Test results without a set time and date will be displayed on your meter with "--:--" and "--/--" in place of the time and date. These readings will not sync to the app.

[2] Viewing All Stored Test Results: Continue pressing the Meter Button to view every test result, starting from the most recent and ending with the oldest. When you reach the oldest reading stored on the device, you will see a brief animation before the most recent reading is displayed again.



[3] Turning Off Your Meter: The meter will turn off automatically (time out) 30 seconds after the last button press.

When using your meter, avoid getting dirt, dust, blood, control solution, water, or any other foreign substance into the test strip port. You should wash your hands thoroughly after handling the meter, lancet, lancing device, or test strips. Your meter and lancing device should be cleaned and disinfected at least once per week. Cleaning and disinfecting your meter and lancing device is important to prevent the spread of infectious diseases thereby killing the bacteria and viruses that

you cannot see.

Cleaning

Cleaning is the physical removal of organic soil from the meter and lancing device surfaces. Cleaning allows for successful disinfection when using the recommended wipes and process for cleaning and disinfecting outlined below.

Disinfection

Disinfection is a process that destroys pathogens, such as viruses and other microorganisms, on the meter and lancing device surfaces. Disinfecting the meter and lancing device helps ensure that no infection is passed on when you or others come in contact with the meter and lancing device. The meter and lancing device should be cleaned with a separate wipe prior to each disinfection.

Cleaning and disinfecting your AgaMatrix Jazz Wireless 2 Meter and Lancing Device

CAUTION: Never immerse the meter or the body of the lancing device in water or any other liquid solution. Be careful when cleaning and disinfecting your meter to avoid getting liquid into the test strip port.

When should you clean and disinfect your meter and lancing device?

- We recommend that you clean and disinfect once a week,

since you are the only person operating them.

- If the meter is being operated by a second person who is providing testing assistance to the user, the meter and lancing device should be cleaned and disinfected prior to being handled by the second person.

The disinfection instructions listed below were validated for 260 cleaning and 260 disinfection cycles, for a total of 520 wipes (260 cleaning wipes plus 260 disinfecting wipes) on the lancing device and meter.

The life of the AgaMatrix Jazz Wireless 2 Meter, defined as 5,000 test strip insertions, is between 3 to 5 years, depending on use. The number of cleaning and disinfecting wipes used simulates cleaning and disinfecting your meter once a week for 5 years.

What can you use to clean and disinfect your meter and lancing device?

See Table 1 for the suggested disinfecting wipe. You should use wipes that are pre-saturated with disinfectant. Do not immerse your meter or body of the lancing device in any liquid solution.

If you suspect your meter is not working properly after disinfecting, verify that your system is working properly by performing a control solution test. If your control solution test result falls out of control range, call Customer Service. If you notice any signs of deterioration on the meter or lancing device, such as clouding on the meter, corrosion or erosion of meter or lancing device plastic housing, cracking of plastic housing, display, or button) or if the meter does not

turn on, or if the lancing device or adapters do not work after cleaning and disinfection, discontinue use of the system and contact Customer Service.

Availability of disinfecting wipe may vary. For updated information, call Customer Service.

Table 1

EPA #	Brand Name	Manufacturer	Available at	Contact Time
9480-4*	Super Sani-Cloth Germicidal Disposable Wipe	Professional Disposables International, Inc. (PDI)	Online: Amazon.com Officedepot.com	2 Minutes

*Active ingredient: Quaternary ammonium chlorides and isopropanol

How do you clean and disinfect your meter and lancing device?

[1] Before you disinfect your meter and lancing device, clean the outside of the meter and lancing device with a disinfecting wipe listed in the table above.

Wipe each side of your meter and lancing device with moderate pressure 3 times using the following method:

- a. Wipe up and down 3 times
- b. Wipe left and right 3 times
- c. Avoid getting disinfectant inside the test strip port.**

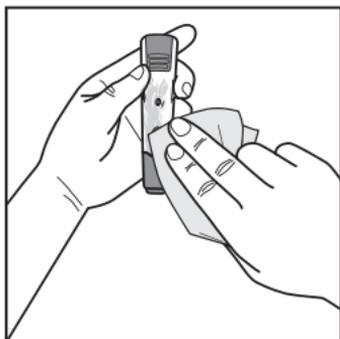
[2] With a new disinfecting wipe, disinfect your meter and lancing device using the disinfecting wipe listed in the table

above and follow the instructions below.

In addition, follow the instructions on the disinfecting wipe container label for safe handling of the wipes.

[3] Wipe each side of your meter and lancing device with moderate pressure 3 times using the following method:

- a. Wipe up and down 3 times
- b. Wipe left and right 3 times
- c. **Avoid getting disinfectant inside the test strip port.**



[4] After 2 minutes of contact time, let air dry.

You should wash your hands thoroughly with soap and water after handling the meter, lancet, lancing device, and test strips.

If you require technical assistance regarding cleaning and disinfecting your AgaMatrix Jazz Wireless 2 Meter or lancing device, call Customer Service at 1 (866) 906-4197.

Your meter comes with two pre-installed CR2032, 3 volt, lithium batteries.



Batteries are harmful if swallowed. Keep away from small children.

LOW BATTERY MESSAGE:

(This message appears for 2 seconds.)



You can still perform a test when you see a low battery message, but you should replace your batteries as soon as possible. Use only CR2032 or DL2032 batteries.

DEAD BATTERY MESSAGE:



The batteries in your meter do not have enough power to activate your meter and perform a test; batteries must be replaced.

IMPORTANT: When the batteries are replaced, the time and date will be erased from your meter. You must sync your meter with your supported device to ensure your readings have time and date. To sync your meter, see instructions in Chapter 5. Removing the batteries does not affect the stored glucose records.

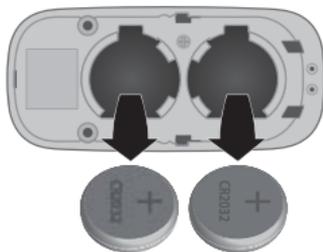
NOTE: Dispose of used batteries according to your local environmental regulations. Your meter is also an electronic device. When disposing of your meter, follow all local environmental regulations.

How to Replace the Batteries:

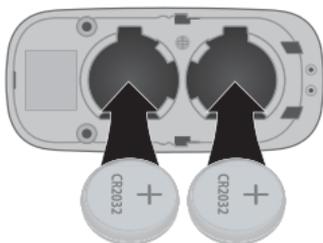
[1] Open Battery Door: Make sure the meter is off. Turn the meter so you are looking at the battery door. Slide the battery door off the meter.



[2] Remove the Old Batteries: To remove the used batteries, use a non metallic tool.



[3] Install the New Batteries: Install the new batteries with the positive (+) sign facing up towards you.



[4] Close Battery Door: Slide the battery door onto the meter. Make sure that the battery door is completely closed before using the meter.



CHAPTER

13

Error Messages

The AgaMatrix Jazz Wireless 2 Meter is designed to work accurately under most usual conditions. On rare occasions, the meter will display an error message instead of a glucose result.

The meter is able to detect specific problems which may allow you to determine the cause of the error without wasting valuable test strips. When you are presented with an error message, check for possible problems related to each message listed in this chapter.

CAUTION: In certain cases, the meter may return an error code or provide an inaccurate result if it is being used near electrical equipment, like a power generator.

CAUTION: If you get repeated error messages and are experiencing symptoms of hypo or hyperglycemia, contact your healthcare professional immediately as this may indicate low or high glucose. If this error code persists on retesting, consult your healthcare professional.

Error 1:



Problems have occurred that are related to test strip use.

[1] If this message appears the moment the test strip is inserted, the test strip may be wet or damaged.

[2] If the message appears during a test, the test strip may have been removed too early. Retest using a new test strip.

[3] If this message appears after the 1-2-3 countdown instead of a result, it may indicate that you applied more blood after testing began.

Error 2:



The meter has detected an irregularity with the sample.

[1] The test strip may be partially filled. Retest using a new test strip. Ensure that enough blood is applied to the test strip when retesting.

[2] The sample may not be blood or control solution. Retest using a new test strip. Ensure that the test site is clean prior to performing a blood glucose test or that the control solution bottle tip is wiped clean prior to performing a control solution test.

Error 3:



The meter has detected that the test strip is in poor condition.

[1] The test strip may have been improperly stored (e.g. hot, humid conditions) or may be expired. Check the test strip

vial for the expiration date. Do not use test strips beyond the expiration date or 180 days after first opening the vial. You may need to retest using a new test strip from a new vial of test strips.

[2] The test strip may have been mishandled by vigorous bending or shaking. Retest using a new test strip.

[3] Parts of the test strip may have become covered in grease, oil, or lotion. Retest using a new test strip.

[4] The test strip port on your meter may be dirty. Call Customer Service for assistance. The phone number is printed on the back of your meter.

Error 4:



The meter was unable to produce a result or unusual test strip problems have occurred that may be related to extreme conditions.

[1] This error may be caused by extremely high glucose. If you are experiencing symptoms of hyperglycemia, contact your healthcare professional immediately. If this error code persists on retesting, call Customer Service or consult your healthcare professional.

[2] Confirm that you are testing within the system operating temperature range of 50°F to 104°F (10°C to 40°C) and operating relative humidity range of 10% to 90%.

Error 5:



The meter was unable to produce a reliable result.

[1] This may be caused by a non-blood sample, or a combina-

tion of high glucose and other medical conditions.

[2] If this error code persists on retesting, call Customer Service or consult your healthcare professional.

Error 6:  **Err 6**

The test strip has taken too long to generate a signal.

[1] This may be caused by a combination of cold operating temperature and high haematocrit levels. Retest in a warmer location.

[2] If this error code persists on retesting, call Customer Service. The phone number is printed on the back of your meter.

Error 7:  **Err 7**

Meter problems have occurred that are beyond your control.

Contact Customer Service for assistance. The phone number is printed on the back of your meter.

Error 8:  **Err 8**

A problem has occurred related to the meter hardware.

Contact Customer Service for assistance. The phone number is printed on the back of your meter.

If there is a temperature warning or error, the thermometer symbol is displayed for 5 seconds and then the meter turns off.

LOW TEMPERATURE MESSAGE:



The meter is below its system operating temperature range of 50°F to 104°F (10°C to 40°C).

ACTIONS: Move to an area with an ambient temperature range of 50°F to 104°F (10°C to 40°C) and relative humidity range of 10% to 90%. Wait for the meter and test strips to reach the new temperature (usually 10-20 minutes) before using the meter or performing a test.

HIGH TEMPERATURE MESSAGE:



The meter is above its system operating temperature range of 50°F to 104°F (10°C to 40°C).

ACTIONS: Move to an area with an ambient temperature range of 50°F to 104°F (10°C to 40°C) and relative humidity range of 10% to 90%. Wait for the meter and test strips to reach the new temperature (usually 10-20 minutes) before using the meter or performing a test.

Troubleshooting Situation #1: Meter does not display the Apply Sample to Test Strip Animation after inserting a test strip.

[1] CAUSE: The meter's batteries have insufficient power.

ACTION: The meter's batteries must be changed immediately. Sync the meter with your supported device to set the date and time.

[2] CAUSE: The test strip has been inserted upside down, wrong end in, or incompletely inserted into the meter.

ACTION: Remove the test strip from the meter's test strip port. Reinsert the test strip with the black side up and the end of the test strip with contact bars inserted up into the meter's test strip port. Ensure that the test strip is fully inserted.

[3] CAUSE: Defective meter or defective test strips.

ACTION: Call Customer Service. The phone number is printed on the back of your meter.

[4] CAUSE: Blood or foreign objects put into the meter test strip port.

ACTION: Call Customer Service. The phone number is printed on the back of your meter.

Troubleshooting Situation #2: After applying the blood sample, the meter doesn't begin the Calculating Animation and no test result is displayed.

[1] CAUSE: Defective test strip.

ACTION: Repeat the test with a new test strip. If this does not work, call Customer Service. The phone number is printed on the back of your meter.

[2] CAUSE: Sample was applied after 90 seconds of inserting a test strip.

ACTION: Repeat the test using a new test strip. Wait until you see the Apply Sample to Test Strip Animation appear on the meter display screen before you apply the blood sample.

[3] CAUSE: Defective meter.

ACTION: Call Customer Service. The phone number is printed on the back of your meter.

Troubleshooting Situation #3: Meter results are not syncing to the supported device.

[1] CAUSE: The meter and supported device are not properly paired or were not initially synced.

ACTION: See Chapter 5 to pair your meter with your supported device. If the meter is already paired, but not syncing, follow the instructions in that chapter to force sync your devices.

[2] CAUSE: Bluetooth on the supported device is turned off.

ACTION: Go to the settings menu in your supported device and ensure that Bluetooth is turned on. If you continue to experience issues, check your supported device's instructions for more information.

[3] CAUSE: The meter and supported device are not within 10 feet of each other.

ACTION: Bring your meter and supported device next to each

other and attempt to force sync the two devices.

[4] CAUSE: The blood glucose test results do not have a time and date, and show "--:--" and "--/--" in place of the time and date.

ACTION: Blood glucose test results without a time and date will not sync to the App. See Chapter 5 to pair and sync your meter with your supported device. The date and time on the meter will be set to the date and time on your supported device. Future blood glucose test results will have a time and date and will sync to the App.

[5] CAUSE: Meter is paired with more than one supported device and blood glucose test results are syncing to another supported device.

ACTION: If you sign in to your account on both devices, results will sync between the devices through the cloud. Alternately, you can turn off the Bluetooth on one device. The results will then sync to your other supported device.

[6] CAUSE: Pairing between the meter and the supported device is not functioning properly and needs to be repaired.

ACTION: In the App, find the page that lists your meter and swipe to forget your meter. Then, go to your supported device's Bluetooth settings, find the meter, and select forget the device. Then, follow the steps in this Guide to pair the meter and the supported device again.

[7] CAUSE: The App has been forced to close and results are not transferring.

ACTION: Open the App on your supported device. Press the Meter Button to activate your meter. Results should now transfer. If you force close your App, results will not transfer.

Troubleshooting Situation #4: Meter is paired with more than one supported device but results are not syncing to all supported devices. (For example, your meter is paired with an iPhone® and Android™ phone, but results are only syncing to the iPhone®).

CAUSE: Meter only establishes a connection with one supported device at a time.

ACTION: If you sign in to your account on both devices, results will sync between the devices through the cloud. Alternately, you can turn off the Bluetooth on one device. The results will then sync to your other supported device.

Troubleshooting Situation #5: Meter does not appear in the App when adding a new meter.

[1] CAUSE: The meter cannot be detected.

ACTION: On your meter, press and hold the Meter Button until the Bluetooth symbol appears. The meter should appear in the list of available devices in the App.

[2] CAUSE: Bluetooth on the supported device is turned off.

ACTION: Go to the settings menu in your supported device and ensure that Bluetooth is turned on. If you continue to experience issues, check your supported device's instructions for more information.

[3] CAUSE: Meter is paired with another supported device.

ACTION: Turn off Bluetooth on any devices already paired with your meter. This will ensure connection with your additional supported device.

Troubleshooting Situation #6: Passkey does not appear on the meter when pairing with a supported device.

[1] CAUSE: The meter has previously been paired with the supported device.

ACTION: If the meter was paired with a supported device and then unpaired, a passkey may not be required when pairing again with the same supported device. If the meter appears in the Meters section in the App, then it has been successfully paired.

[2] CAUSE: Another meter selected.

ACTION: If multiple meters are listed in the App when adding a new meter, each meter is identified by the serial number found under the meter battery door. Ensure that the correct meter is selected.

Troubleshooting Situation #7: The time and date do not appear on blood glucose test results.

[1] CAUSE: The meter is not paired with a supported device.

ACTION: See Chapter 5 to pair your meter with your supported device. The date and time will be set to the date and time on your supported device. Future blood glucose test results will appear with a date and time.

[2] CAUSE: Meter has not synced after replacing the batteries.

ACTION: See Chapter 5 to sync your meter with your supported device.

[3] CAUSE: Meter time and date has returned an error.

ACTION: Remove batteries, wait 30 seconds, then re-install

batteries. Sync meter with your supported device before attempting another test. If this problem continues please call customer service.

Troubleshooting Situation #8: The time and date on the meter do not match the time and date on the supported device.

CAUSE: Meter has not recently synced with your supported device.

ACTION: See Chapter 5 to sync your meter with your supported device.

15 AgaMatrix Jazz Wireless 2 System Specifications

TECHNICAL SPECIFICATIONS

Assay Method: Dynamic Electrochemistry

Maximum Altitude: 10,000 feet

Calibration: Plasma equivalent

Coding: No Code

Control Solution Storage Temperature: 36°F to 86°F
(2°C to 30°C)

Sample: Whole blood, capillary

Blood Sample Size: 0.5 microliters

Average Glucose Test Time: 5 seconds

Measurement Units: mg/dL

Result Range: 20 to 600 mg/dL

Hematocrit: 20% to 60%

Operating Relative Humidity Range: 10% to 90%

System Operating Temperature Range: 50°F to 104°F
(10°C to 40°C)

Memory: 300 blood glucose and control solution test results with date, time

Power Source: two CR2032 3 volt lithium batteries

Automatic Shutoff: 30 seconds after last user action

Size: Width 1.18" x Length 2.56" x Height 0.39"
(30 mm x 65 mm x 10 mm)

Test Strip Storage Temperature: 46°F to 86°F (8°C to 30°C)

Test Strip Storage Relative Humidity: 10%-90%

Weight: 18.4 g

Wireless Frequency: 2.4 GHz worldwide ISM band
(Instrumentation, Scientific and Medical)

Equipment not suitable for use in the presence of flammable mixtures.

When disposing of your meter follow all local environmental regulations.

In locations where cell phone use is not permitted, such as some hospitals and some healthcare professional offices, the meter should be off.

The meter has been tested and found to be appropriate for use at home. In most cases, it should not interfere with other home electronic devices if used as instructed. However, the meter gives off radio frequency (RF) energy from the Bluetooth feature. If not used correctly, the meter may interfere with your TV, radio, or other electronic devices that receive or transmit RF signals.

With the exception of your iOS or Android device, other electronic wireless devices that are in use nearby, such as another cell phone or a wireless network, may prevent or delay the transmission of data from your meter to the app. Moving away from or turning off these electronic devices may allow communication.

If you experience meter interference problems, try moving your meter away from the source of the interference. You can also move the electronic device or its antenna to another location to solve the problem. If you continue to experience interference, contact Customer Service.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC guidelines help ensure that the AgaMatrix Jazz Wireless 2 Meter will not affect the operation of other nearby electronic devices. Additionally, other electronic devices should not affect the use of your meter.

This meter complies with CISPR 11: 2009, Class B (Radiated Only). Emissions of the energy used are low and not likely to cause interference in nearby electronic equipment.

This meter meets the requirements for immunity to electrical interference at the frequency range and test levels including:

Electromagnetic immunity requirements as per EN 61326-2-6 and IEC 60601-1-2. The meter has been tested for immunity to Level 3 electrostatic discharge as specified IEC 61000-4-2.

This meter has been tested for immunity to radio frequency interference over the frequency range 80MHz to 2.5GHz at 3V/m as specified in IEC 61000-4-3.

Electromagnetic emissions requirements as per EN 61326-2-6 and IEC 60601-1-2. Its electromagnetic emission is therefore low.

The recommended wireless security measures include AES encryption.



Contains Transmitter Module FCC ID: QOQBLE113

Warranty Terms

We offer customers who buy (“You”) a new blood glucose meter (defined as “Meter”) within the United States the following purchase protections. We extend a limited lifetime warranty to customers who buy a new Meter. Under this limited warranty, Your new Meter is covered for the period of ownership as long as it has not been modified, altered, or misused. Under this warranty we will replace, free of charge, Your Meter if it is defective in material or workmanship. In order to have Your Meter replaced under this warranty, please call customer service. No other warranties, express or implied, are made. We will not be liable for any incidental or consequential damages You may incur. This warranty gives You specific legal rights, and You may also have other rights that vary from state to state. We may discontinue this program at any time without notice.

